#### GROUP RESULTS PRESENTATION



## 2019









We nourish and nurture more lives every day



For the year ended 30 September 2019

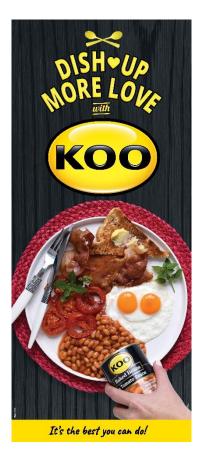


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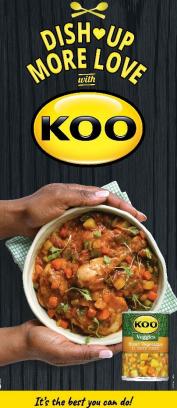
Overview

Financial & operational performance

Conclusion









#### Forward-looking statement

This document contains forward looking statements that, unless otherwise indicated, reflect the company's expectations as at 22 November 2019. Actual results may differ materially from the company's expectations if known and unknown risks or uncertainties affect the business, or if estimates or assumptions prove to be inaccurate. The company cannot guarantee that any forward looking statement will materialise and, accordingly, readers are cautioned not to place undue reliance on these forward looking statements. The company disclaims any intention and assumes no obligation to update or revise any forward looking statement even if new information becomes available as a result of future events or for any other reason, save as required to do so by legislation and/or regulation.

#### Overview

#### Lawrence Mac Dougall

Chief Executive Officer









2019

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### Our operating environment



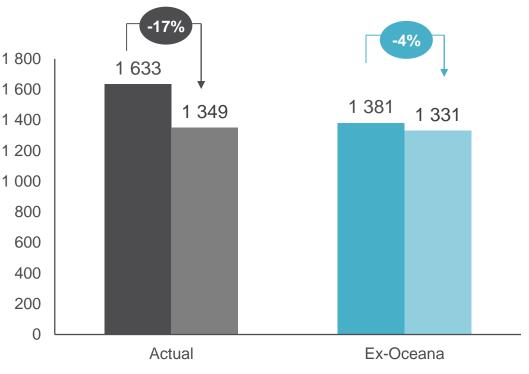
O*O	Weak macro backdrop	<ul> <li>&gt; Low GDP growth – social unrest, lack of municipal service delivery</li> <li>&gt; Consumer spending muted, high unemployment, negative real wage growth, increase of the cost of basic services &amp; utilities</li> </ul>
	Customer landscape evolving	<ul> <li>More consumers shopping on promotion, SKU rationalisation &amp; lower inventory levels</li> <li>Continued focus on driving Private label participation</li> <li>Growth opportunities outside Modern Trade impacted by social unrest</li> </ul>
(here)	Evidence of global consumer dynamics	<ul> <li>Increase in e-commerce, use of digital &amp; social media for engagement, shopping</li> <li>Emerging opportunities in convenience, health &amp; wellness, snackification &amp; on-the-go</li> <li>Growth of smaller pack sizes and bigger, better value-add offers</li> </ul>
	Input volatility	<ul> <li>&gt; Electricity outages / excessive price hikes for utilities including fuel, water, electricity</li> <li>&gt; Commodity and exchange rate volatility</li> <li>&gt; Impact of climate change on weather and rainfall patterns on crop yields &amp; water availability</li> </ul>

### Challenging trading environment constrains volumes & impacts margins



	Ex-VAMP
Group revenue+ up 3% to R29.2 billion	Up 5% to R28.6 billion
Gross margins+ down 230bps to 30.3%	Down 180bps to 31.9%
Group operating income+** down 20% to R2.7 billion	Down 11% to R3.2 billion
Group operating margin+** down 270bps to 9.2%	Down 200bps to 11.3%
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#### HEPS+ excluding Oceana Down 4%



+From continuing operations | \*\*Group operating income from continuing operations before impairments, abnormal items & IFRS 2 charges

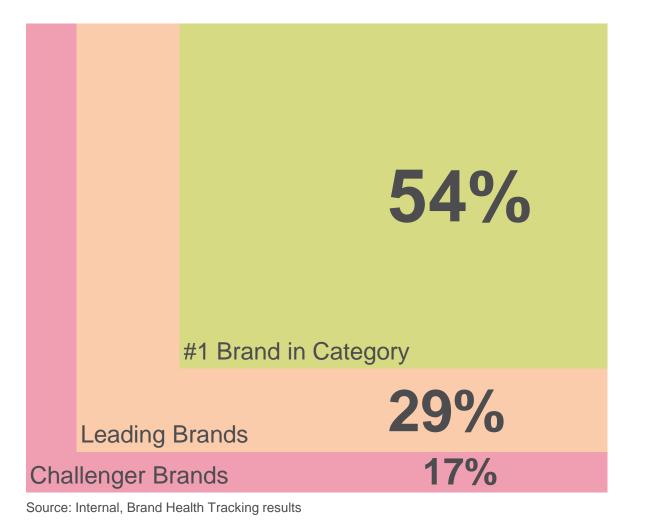
OVERVIEW

**ANI** 

Total dividends of 1 061 cents

#### Tiger Brands has strong category positioning

Brands win in the mind of the consumer



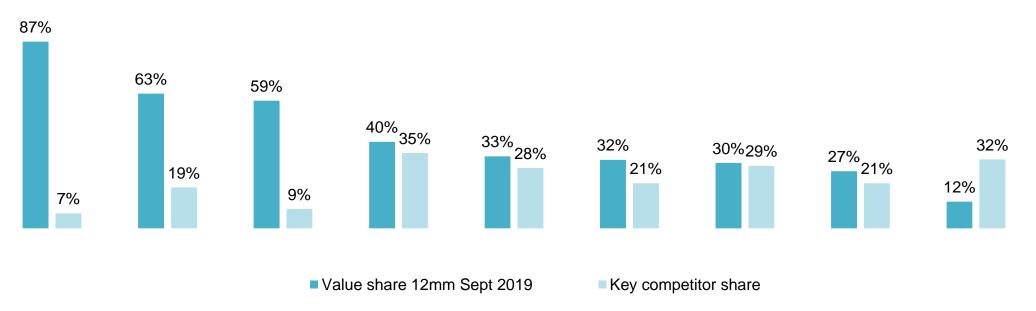
R	Sunday Times Top Brands 2019
	Grand Prix #1 Tinned foods
	#1 Fruit based drinks
	#1 Condiments & sauces
	#2 Condiments & sauces
	Perfect. Every time. #1 Essential foods
	#2 Essential foods

**TIGER BRANDS** 

#### 8 of our Billion Rand Brands are #1 brands in value share







Source: % = Nielsen | \*\* Purity Homogenised Foods

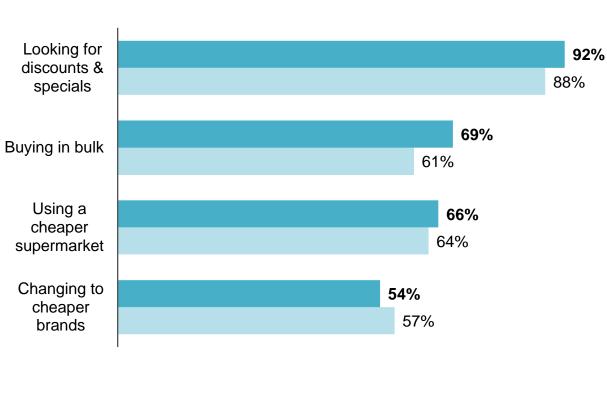
#### OVERVIEW

#### Our brands remain relevant with our customers





#### Shoppers increasingly price sensitive & seeking value offers



July 2019 July 2018

Source: Old Mutual savings & investment report 2019

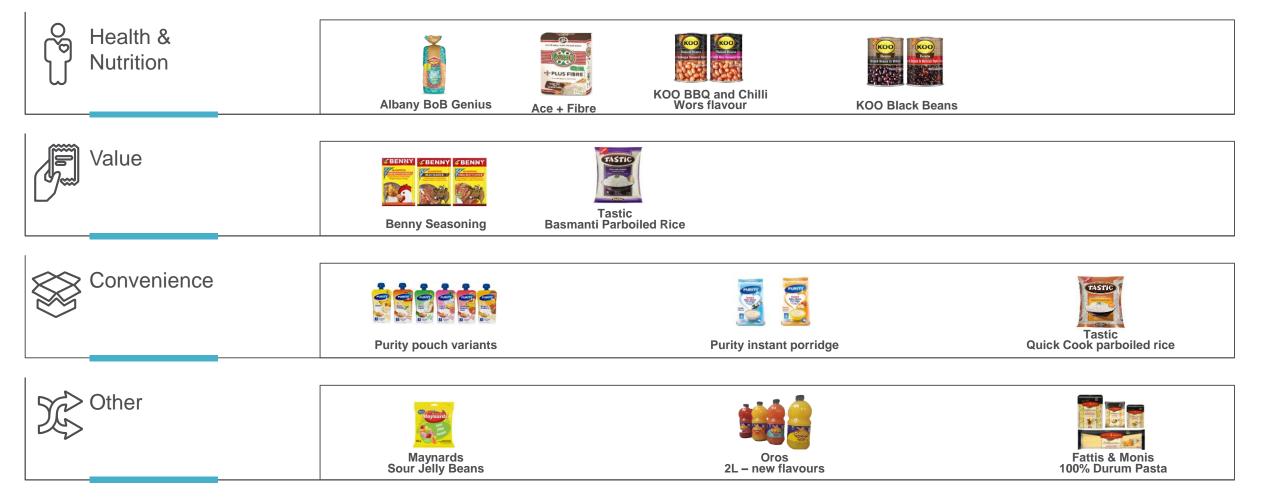
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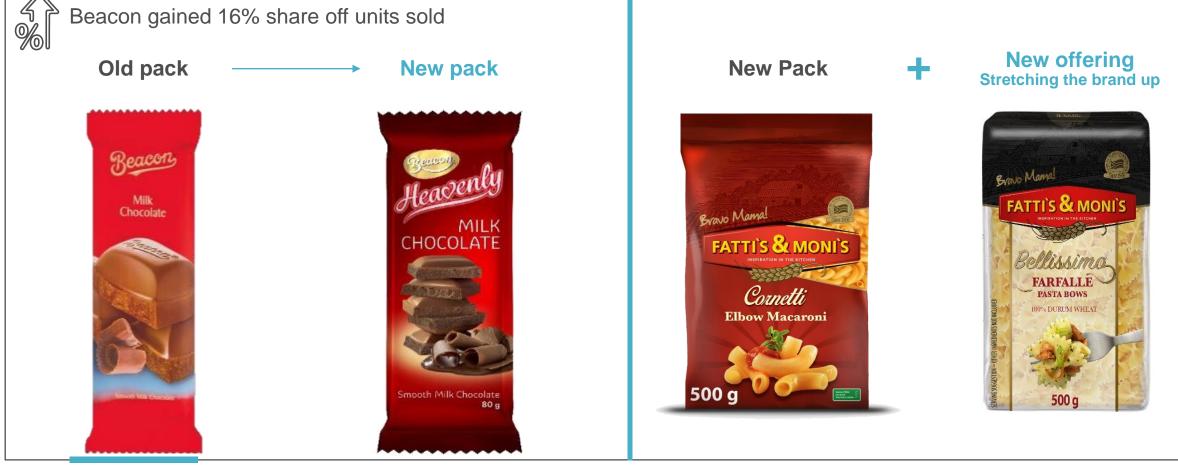
# Delivering a pipeline of consumer relevant innovation in growing segments





### Contemporising to win against competition & build relevance

Upgrading packaging to meet the needs of today's visually conscious insta-consumers



Source: Nielsen



# Leveraging technology to measure effectiveness & respond to a new shopper journey



### Leveraging AI to optimise promos

- Ambition of 100% trade spend optimisation that helps retailers and Tiger Brands grow
- Went live in May with AI, cloud-based system – applying machine learning to over 7 000 promotions
- Internal promotion activity monitoring has increased 160%

Digitally promoting – broadsheets and coupons



#### Turning 'price' into media



Becoming omnichannel with Buysmart



### We have built a strong foundation to launch our future growth ambitions



### What's working

#### > Group strategy execution

- Portfolio optimisation -Oceana, Deli, VAMP
- Capability, culture and values
- Cost management
- Central procurement
- Manufacturing upgrade > R1.1bn Capex
- > Business performance
  - Snacks & Treats
  - Beverages
  - Home Care
  - Baby Nutrition
  - Breakfast

- Innovation pipeline
- Brand health
- Sustainability goals > reduced energy, water, etc.
- Strong working capital management



#### What's challenging

- > Socio political headwinds
- > Municipal service delivery and cost of utilities
- > Business environment > Low growth/low inflation
- > Inorganic growth

- > Business performance
  - Grains, Groceries & International
  - Margin management
  - Affordable offerings
  - Rising labour costs & unrest

# Financial & operational performance



## 2019

**Noel Doyle** Chief Financial Officer









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#### Significant distortions make year-on-year comparisons difficult

Unbundling of Oceana & VAMP's slower than expected recovery impact performance



	2019	2018	% change
EPS	EPS (cents)	EPS (Cents)	cps
Earnings as reported (continuing operations)	2 364	1 530	55%
Adjusted earnings – excluding Oceana	1 157	1 275	(9%)
Adjusted earnings (excluding VAMP and Oceana)	1 408	1 584	(11%)
	2019	2018	% change
HEPS	HEPS (cents)	HEPS (Cents)	cps
Earnings as reported (continuing operations)	1 349	1 633	(17%)
Adjusted earnings – excluding Oceana	1 331	1 381	(4%)
Adjusted earnings (excluding VAMP and Oceana)	1 536	1 675	(8%)
	2019	2018	% change
Impact of VAMP on operating income before impairments and abnormal items	Rm	Rm	
Operating income as reported	2 623	3 289	(20%)
VAMP losses	547	252	
Operating income before impairments excluding VAMP	3 170	3 541	(11%)

FINANCIAL & OPERATIONAL PERFORMANCE

# onment offset by good

Operating results reflect challenging operating environment offset by good procurement & expense control

Associate income impacted by unbundling of Oceana, EPS boosted by gains on unbundling

Continuing operations – Rm	2019	2018	% change
Revenue	29 233	28 365	3%
Cost of sales	(20 383)	(19 107)	(7%)
Gross profit	8 850	9 258	(4%)
Sales and distribution expenses	(3 936)	(3 664)	(7%)
Marketing expenses	(860)	(839)	(3%)
Other operating expenses	(1 431)	(1 466)	2%
Operating income before impairments and abnormal items	2 623	3 289	(20%)
Impairments	(307)	(198)	(55%)
Abnormal items	2 042	(422)	584%
Operating income after impairments and abnormal items	4 358	2 669	63%
Net finance income/(cost) & investment income	12	(19)	163%
Income from associated companies	371	731	(49%)
Profit before taxation	4 741	3 381	40%
Taxation	(798)	(835)	4%
Profit for the year from continuing operations	3 943	2 546	55%
Profit for the year from discontinued operations	(53)	(115)	54%
Profit for the period	3 890	2 431	60%
Headline earnings per share (cents)	1 322	1 589	(17%)
– Continuing operations	1 349	1 633	(17%)
– Discontinued operations	(26)	(44)	(41%)

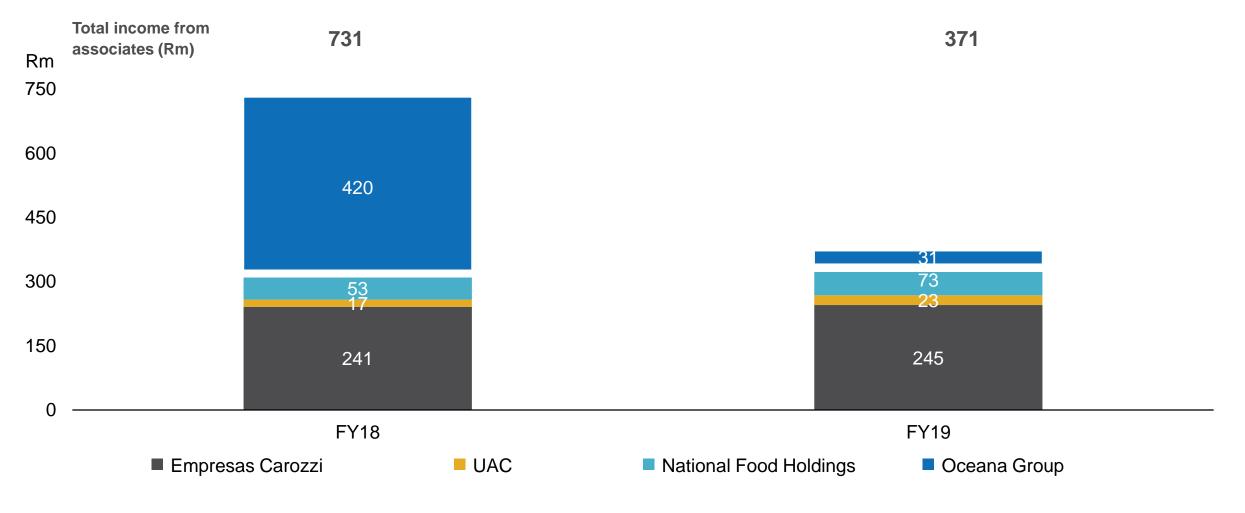
# TIGER BRANDS

#### Impairments recognised in Davita & VAMP reflecting challenging outlook

Rm	2019	2018
Impairment of intangible assets	(218)	(144)
Impairment of property, plant & equipment		(54)
Other		-
Total impairments		(198)

#### Income from associates impacted by unbundling of Oceana

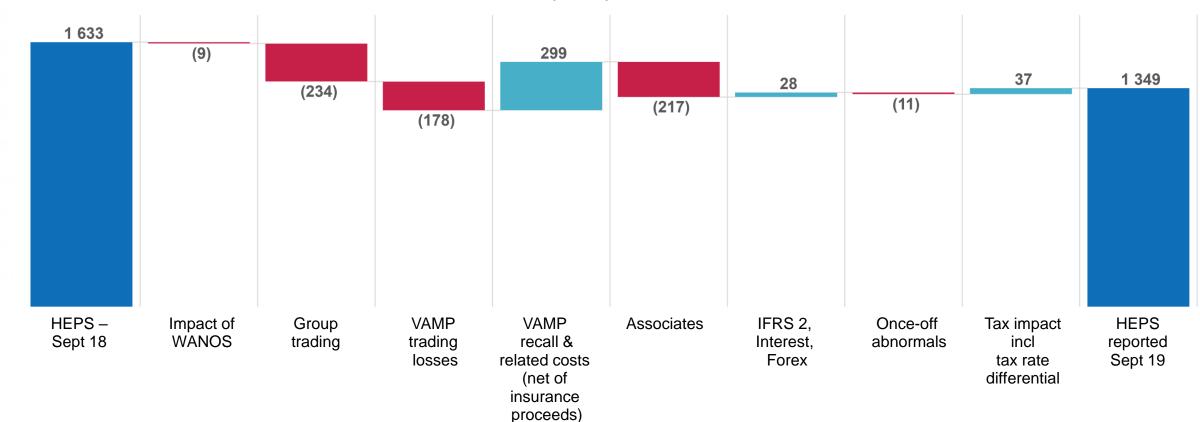
Contribution to headline earnings declines to 17% despite earnings growth from remaining associates



**TIGER** BRANDS

### HEPS impacted by VAMP, Grains & associates





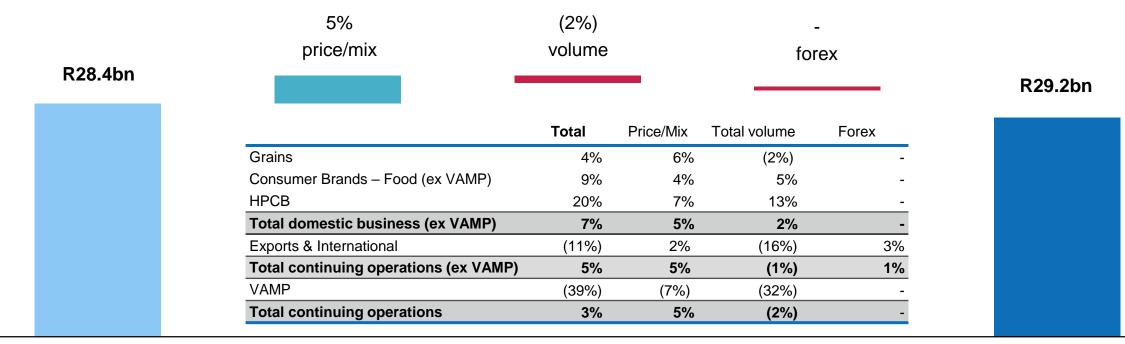
HEPS (cents) vs PY\*

\* From continuing operations

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# Inflation increased progressively throughout the year albeit at the cost of volumes

Strong performance from Domestic Business (ex-VAMP)



FY18

FY19



### Beverages, Home & Baby Care post strong performances

Exports deliver a disappointing year – evidence of recovery

	Grains	Consumer Brands Food (ex VAMP)	HPCB	Exports & International	Group (ex VAMP)	VAMP	Group*
Volume	▼ 2%	▲ 5%	<b>▲</b> 13%	▼ 16%	▼ 1%	▼ 32%	▼ 2%
Revenue	R13.2bn	R9.4bn	R2.7bn	R3.2bn ▼ 11%	R28.6bn ▲5%	R0.7bn ▼ 39%	R29.2bn
Operating income**	R1.4bn ▼ 24%	R1.0bn ▼ 4%	R0.5bn ▲ 60%	R0.2bn ▼ 34%	R3.2bn ▼ 11%	(R0.5bn) ▼ 117%	R2.7bn ▼ 20%
Operating margin**	▼10.9%	▼ 11.0%	▲ 20.4%	▼ 6.5%	▼ 11.3%	<b>▼</b> (83.7%)	▼ 9.2%

\* From continuing operations \*\* Before IFRS 2 charges, impairments & abnormal items

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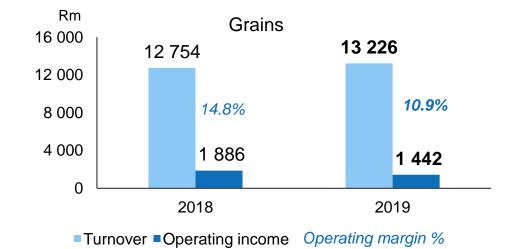


# TIGER BRANDS

#### Grains

#### Margin compression across the portfolio

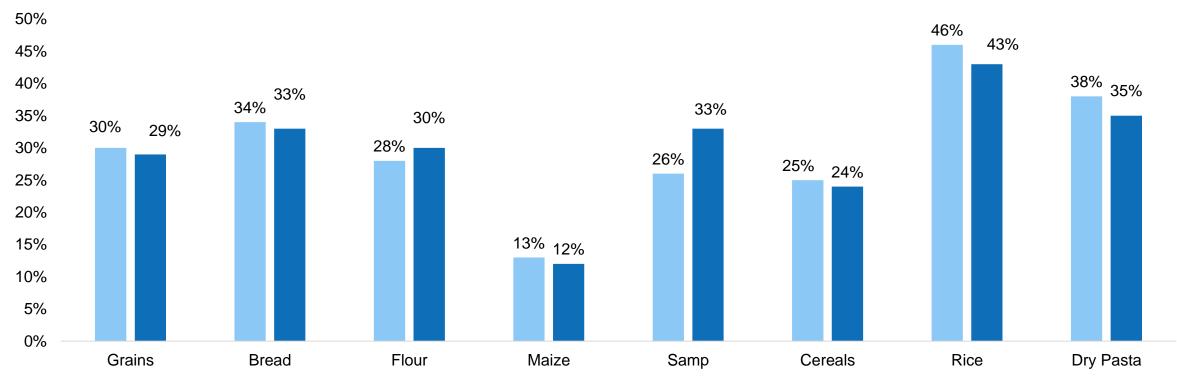
- Milling & baking impacted by operating income declines in Maize & Bakeries
  - Maize category increasingly fragmented with limited differentiation
  - Inflation in wheat-to-bread value chain insufficient
    - Further impacted by industrial action
    - Unfavourable regional & channel mix
- Poor performance from pasta & rice
  - Persistent aggressive promotional activity in rice
  - Pasta impacted by imports & supply challenges
- o Jungle benefits from price inflation
  - Crunchalots sustain performance while Jungle Plus performs on relaunch





#### Volume declines & pricing pressures impact market shares





■ FY18 ■ FY19

Source: Nielsen 12mm value share as at September 2019

FINANCIAL & OPERATIONAL PERFORMANCE

#### Snacks, Treats & Beverages

#### S&T – delivers strong revenue growth

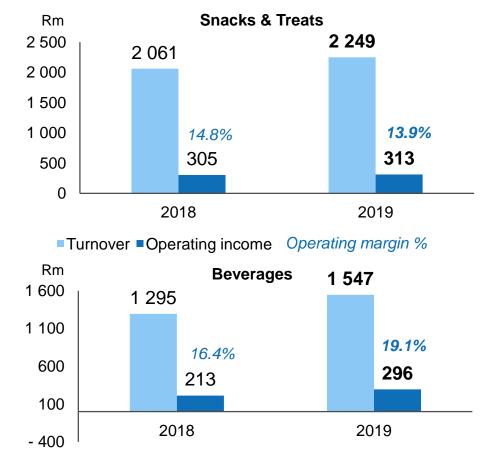
- o 5% volume growth; 4% price inflation
- Re-launch of Beacon & Maynards well supported
  - Pricing expertise drive profit recovery in Smoothies
- Conversion cost increases prompt review of future capex profile

#### Beverages – sustains strong performance

- $_{\odot}$  Driven by volume growth of 14%
- Operating income up 39%
- Brands supported by sustained marketing campaigns
- Benefits from supply chain investment

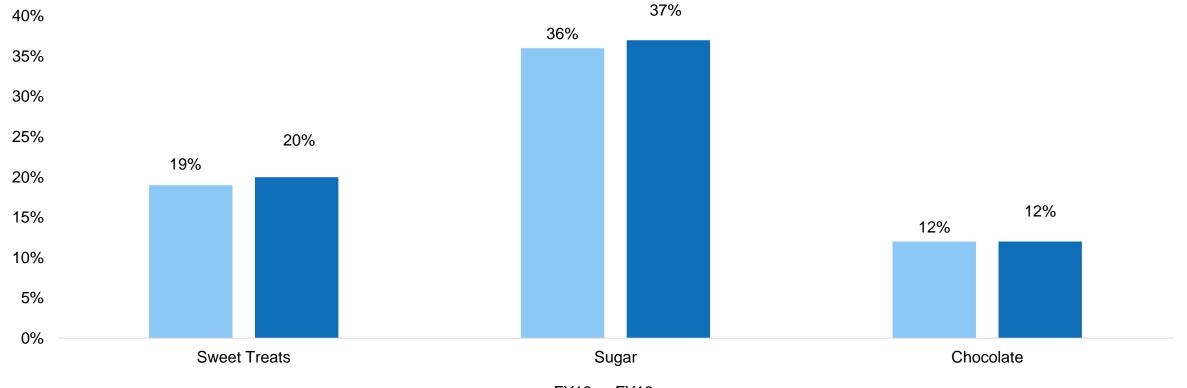






#### Strong marketing campaigns & in-store activations drive share gains in Snacks & Treats



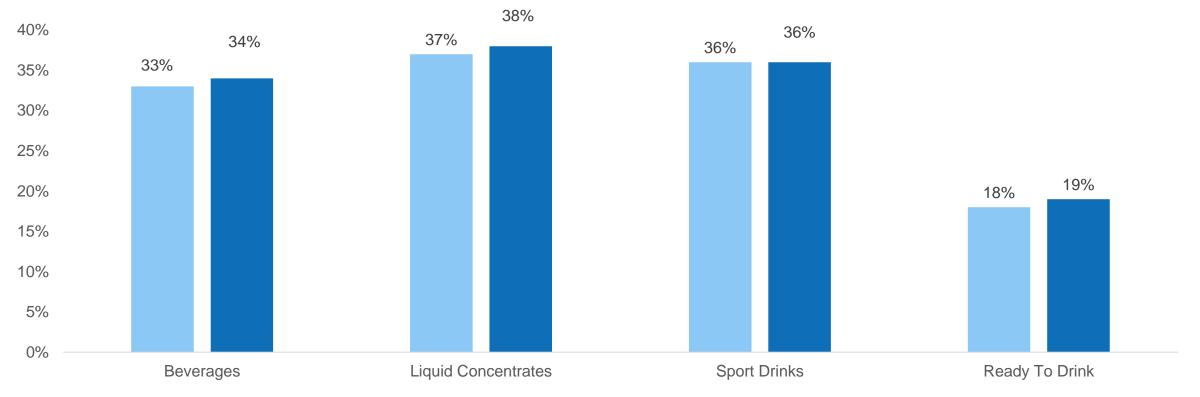


■FY18 ■FY19

Source: Nielsen 12mm value share as at September 2019

#### Oros & Energade drive market share gains in Beverages





■FY18 ■FY19

Source: Nielsen 12mm value share as at September 2019

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#### FINANCIAL & OPERATIONAL PERFORMANCE

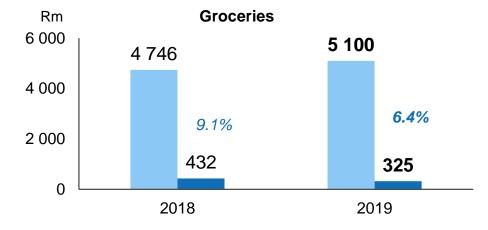
#### Consumer Brands – Food

#### Groceries - strong top line

o Revenue up 7%

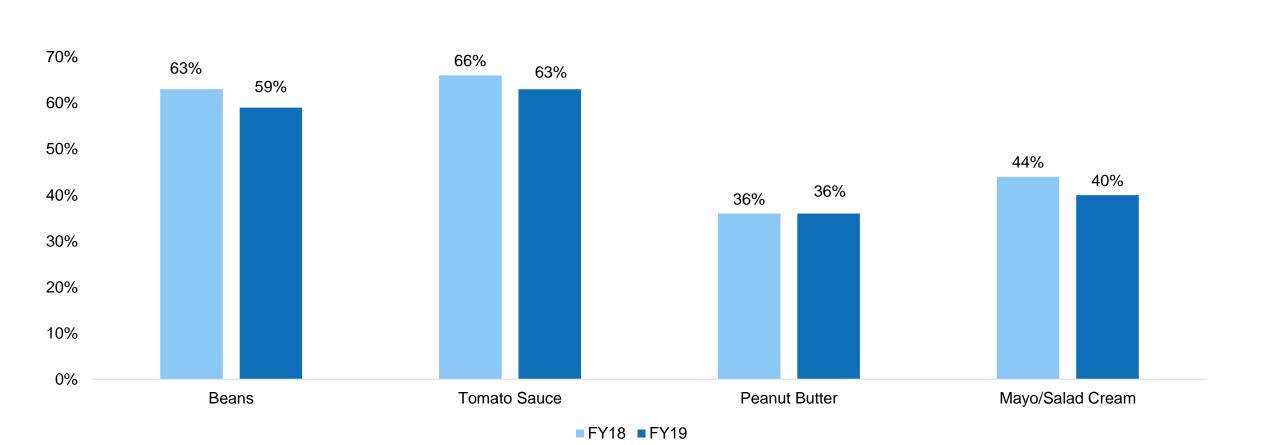
- 4% volume growth & 3% price
- Volume accelerated in H2 to recover market share at the expense of margin
- Solid growth in General Trade
- Profitability impacted by costs rising ahead of pricing inflation
  - Canned vegetables recovery offset by Condiments & Spreads
- Deliver key factory capex projects
- Drive on-shelf availability & visibility through JBP
- Achieve optimal mix
- Execute planned marketing & shopper activity
- Market share recovery in key segments underway





Turnover Operating income Operating margin %





#### Focus on availability & visibility to regain lost share

Source: Nielsen 12mm value share as at September 2019



#### FINANCIAL & OPERATIONAL PERFORMANCE

#### Home, Personal & Baby Care (HPCB)

Strong operating recovery with capex investment starting to pay dividends

Home Care

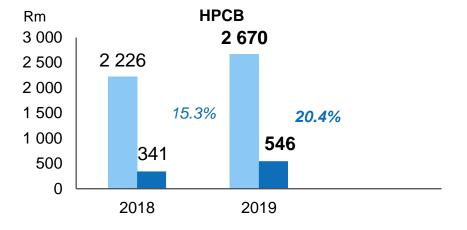
- Revenue up 33%
- Volume growth of 13% driven by sustained pest demand
- Profitability benefits from product mix & lower factory costs

Personal Care

- Top line benefits from pricing inflation
- Margin recovery supported by continuous improvement initiatives

o Baby Care

- Growth driven by nutrition & medicines across all customers
  - 49% growth in General Trade
  - Nutrition volume performance driven by jars, pouches & cereals
  - Pouches achieving 75% market share
- Supported by increased activity, point-of-sale execution & improved distribution



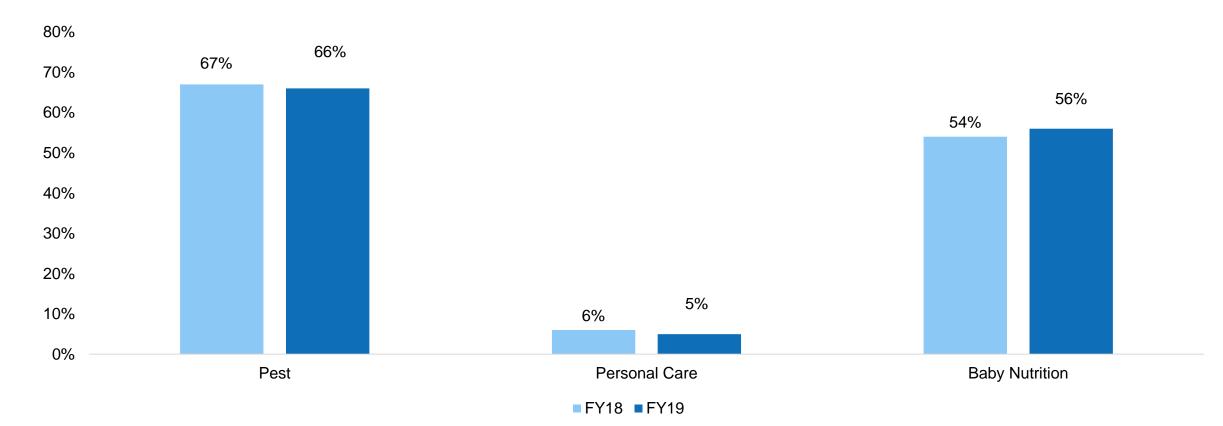
Turnover Operating income Operating margin %





#### Baby driven by pouches with 75% share of the market





Source: Nielsen Value share as at September 2019

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#### Exports & International – closure of Deli Foods

Disappointing Exports performance offset partially by recovery in Deciduous Fruit

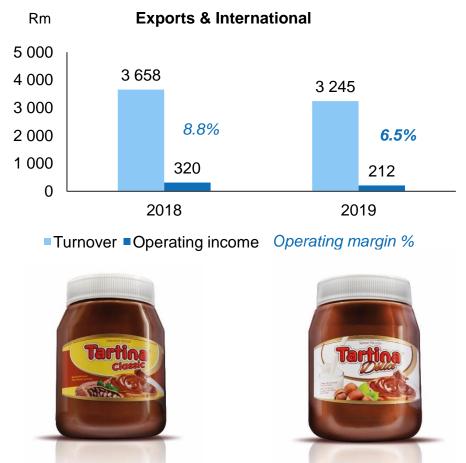
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Exports H2 performance in line with cautious guidance

- Mozambique & Zimbabwe impacted by ongoing macro challenges
  - Mozambique showing signs of improvement
- Trading in Nigeria impacted by new distributor transition

o Chococam

- Another good year despite social & economic headwinds
- · Volumes sustained through tactical pricing
- 8% operating income growth
  - Sustained cost management
- Deciduous Fruit (LAF)
  - Prior year loss reversed due to
    - Planned operational restructuring
    - Favourable forex positions



### Value Added Meat Products – formal due diligence underway



Despite positive consumer support & brand health, operational performance below expectations



#### Positives

- > Well-received by consumers
- > Excellent brand health
  - Enterprise holds strongest brand health metric in category
- > Strong customer support on re-entry



- > Delayed re-opening
- > Non-participation in high risk deli segment
- > Private label customer participation spread across several suppliers
  - Previously 100%
- > Revenue impacted by distribution gaps & tactical pricing
- > Price-led response from competitors
- Costs of extending quality protocols beyond statutory requirements significant
- Teething problems in supply chain efficiencies on re-opening improved but not fully resolved

**EXIT** Decision to exit category

- In line with strategic review, board approves commencement to exit category
- > Due diligence underway
- Process does not impact commitment to class action

# Cash generation benefits from good working capital management at year end Efficiency gains as capex accelerates

	2019	2018
Cash generated from operations (Rm)	3 492	3 284
Capex (Rm)	1 104	720
Net cash (Rm)	1 205	590
RONA (%)	21.6	26.6
Working capital per R1 of turnover	21.4	21.6

### Ordinary dividend in line with dividend policy of 1.75x cover

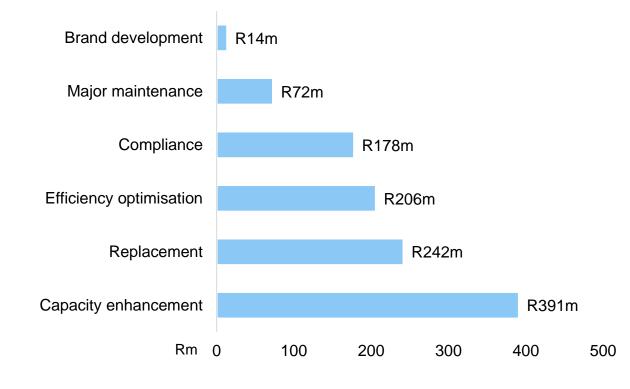
TIGER BRANDS

Tiger Brands shareholders' total distribution up 7% in FY19

	cps
Interim dividend	321
Special dividend	306
Final dividend	434
Total dividend from Tiger Brands	1 061
Dividend from Oceana*	94
Total distribution to Tiger Brands shareholders	1 155
FY18 ordinary dividend	1 080

#### Capex accelerates to R1.1 billion

Drives efficiencies & supports cost control



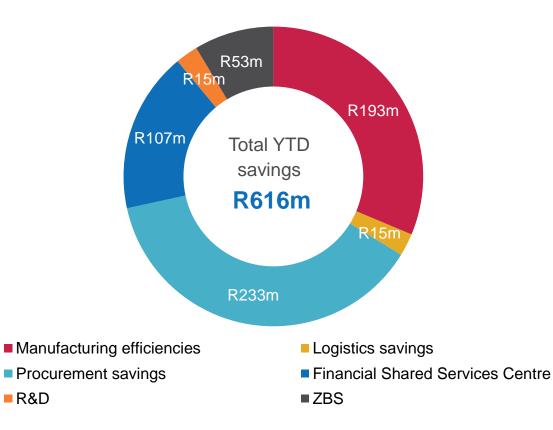


Focused efficiency improvements & increased capacity > New oat mill - Jungle capacity expansion > 2L Oros line > Baby Pouch innovation > Automation of Jolly Jus lines > Consolidation of LAF



#### Continuous improvements continue to deliver

Lower impact but still significant as initiatives mature



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○ Drive productivity & efficiencies across value chain > Deliver distribution savings > Enhance direct delivery > Improve materials & indirect savings > Review brand offering against consumer expectations

#### Strategic review



## 2019

#### Lawrence Mac Dougall









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### Outlook remains subdued

Focus on driving growth, productivity & efficiency



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#### Additional information



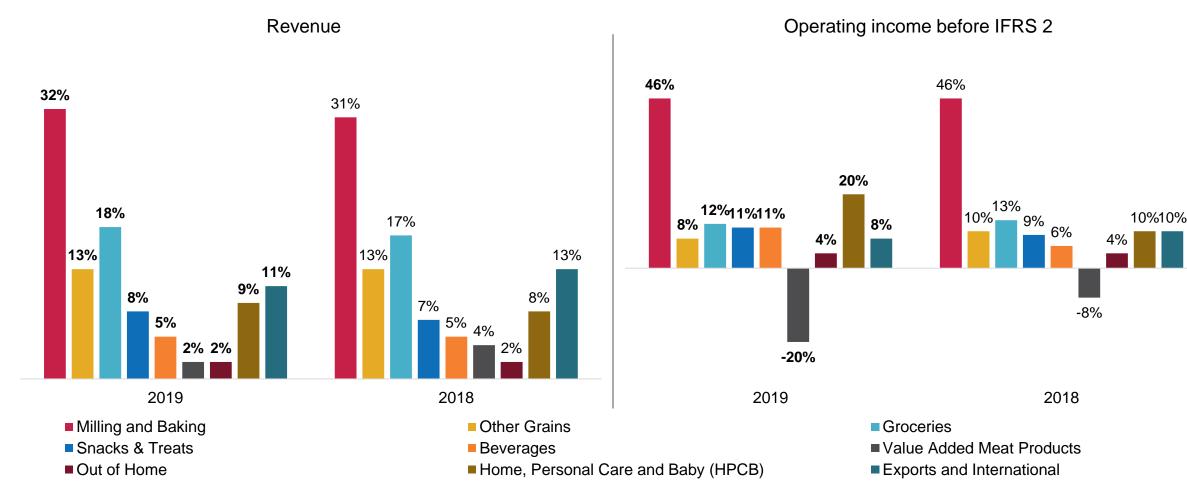
Net working capital days	2019	2018
Working capital per rand of turnover	21.4	21.6
Net working capital days		104.0
Stock days	94.8	96.5
Debtor days	35.6	41.9
Creditor days	34.4	34.4
Effective tax rate	29.7%	29.6%*

\*Restated for discontinuation of Deli Foods

FINANCIAL & OPERATIONAL PERFORMANCE

#### Contribution to revenue & operating income





#### 42