







Tiger Brands







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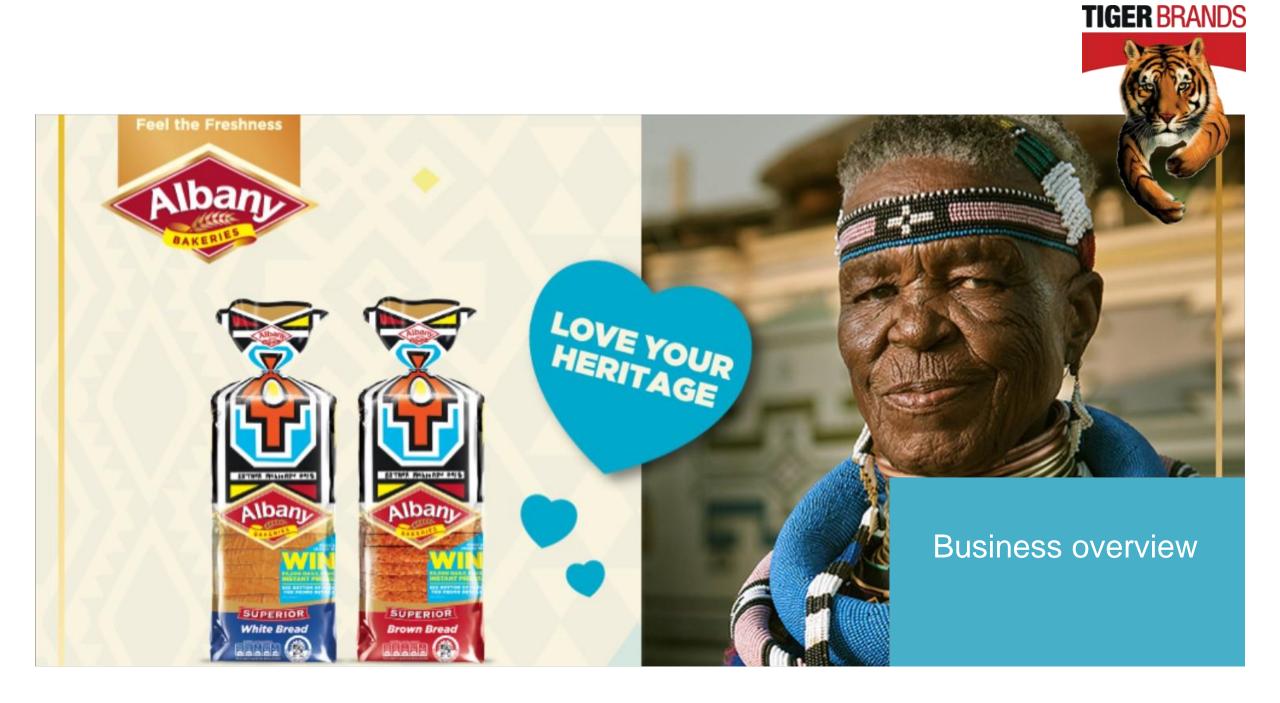


Disclaimer



Forward-looking statement

This document contains forward looking statements that, unless otherwise indicated, reflect the company's expectations as at 12 March 2019. Actual results may differ materially from the company's expectations if known and unknown risks or uncertainties affect the business, or if estimates or assumptions prove to be inaccurate. The company cannot guarantee that any forward looking statement will materialise and, accordingly, readers are cautioned not to place undue reliance on these forward looking statements. The company disclaims any intention and assumes no obligation to update or revise any forward looking statement even if new information becomes available as a result of future events or for any other reason, save as required to do so by legislation and/or regulation.



Tiger at a glance



	Organisation	nal structure	
Grains	Consumer brands	Exports & international	Associates*
	Consolidated		Equity accounted
% of group T/O 43	44	13	
Milling & Baking	Groceries	Langeberg Ashton	OCEANA GROUP
Sorghum beverages and breakfast	Snacks, treats & beverages	CHOCOCAM	Carozzi
Rice	Value added meat products	DEL	uac
Pasta	HPC & Baby	Exports	NATIONAL FOODS LTD
	Out of home		

FY18	ZARmm
Key operating and financial metric	S
Market cap ¹	50 299
Revenue	28 474
Gross profit	9 244
margin %	32.5%
EBIT ²	3 239
margin %	11.7%
Balance sheet strength	
Cash generated from operations	3 284
RONA	26.6%
Net cash	590
Net interest cover	59x

Notes: 1. As at 28 Feb 2018 | 2. From continuing operations before impairments, abnormal items & IFRS 2 charges | *Oceana to be unbundled by end April 2019

Performance impacted by VAMP closure & tough trading conditions



Ex-VAMP

Group revenue⁺ down 9% to R28.5 billion

Down 6% to R27.4 billion



Gross margins⁺ down 90bps to 32.5%

Down 50bps to 33.5%



Group operating income+** down 28% to R3.3 billion

Down 21% to R3.6 billion

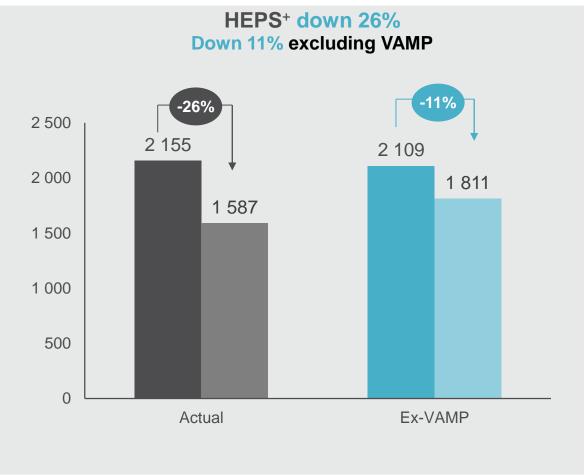


Group operating margin^{+**} down **310bps** to **11.7%**

Down 260bps to 13.0%



Total dividends flat at 1 080 cents despite lower HEPS



^{*} From continuing operations | ** Group operating income from continuing operations before impairments, abnormal items & IFRS 2 charges



Balance sheet / capital strength



Sound capital structure

Ability to drive growth

Ability to invest in the existing business, brands & innovation

Dividend policy

Change in dividend policy supported by strong balance sheet

1.75x cover, based on headline earnings per share

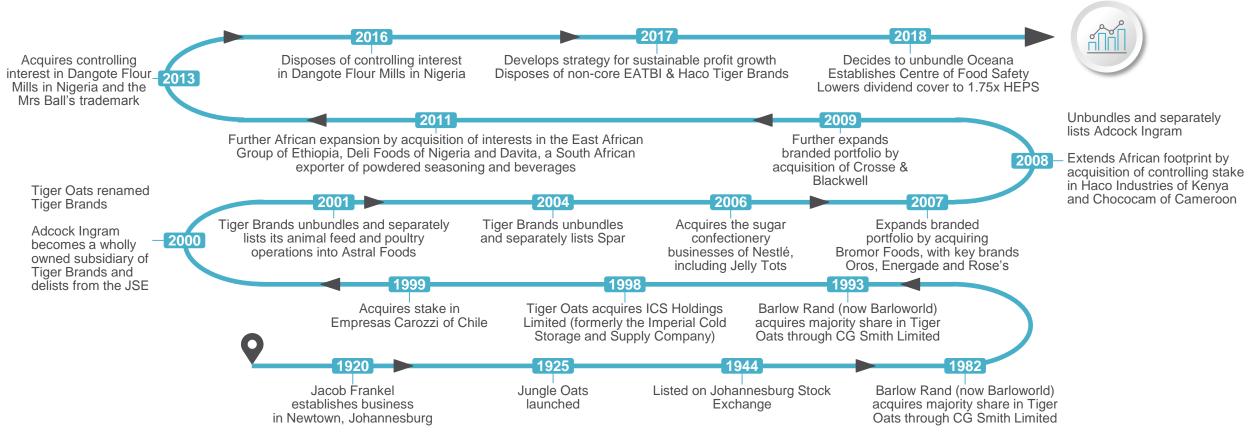
Cash generation

Tighter working capital management

Defensive characteristics with significant flexibility

Evolution of Tiger Brands – refocused and repositioned for growth





Brand loyalty remains strong

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Marketing investment increases by 10% to 3% of revenue (2017: 2.5%)











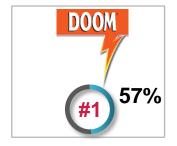


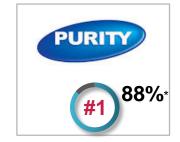












Sunday Times Grand Brand Prix 2018 Grand Prix #1 Tinned foods #1 Fruit based drinks #1 Condiments & sauces #2 Condiments & sauces TASTIC #1 Essential foods **#2** Essential foods

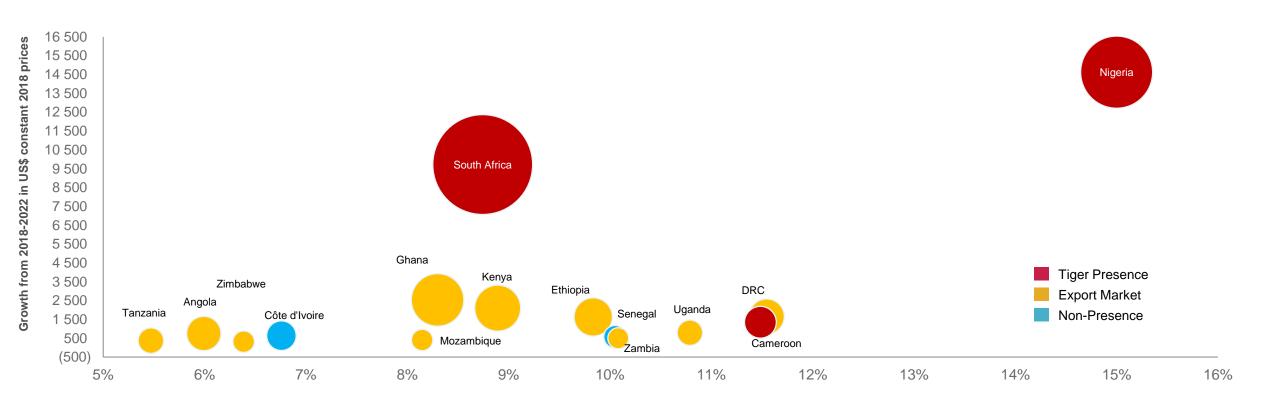
Source: % = Nielsen 12mm volume share to September 2018 | * Cooking oats | Homogenised Food

Tiger services SSA's largest consumer markets



SSA packaged food & soft drinks market (Total market size: \$84bn RSV)

Bubble size represents size of the market 2018



2018-2022 retail sales CAGR (%)

Source: Euromonitor data

Top 15 categories of packaged food & soft drinks by market size | All SSA countries | RSV – Retail Sales Value

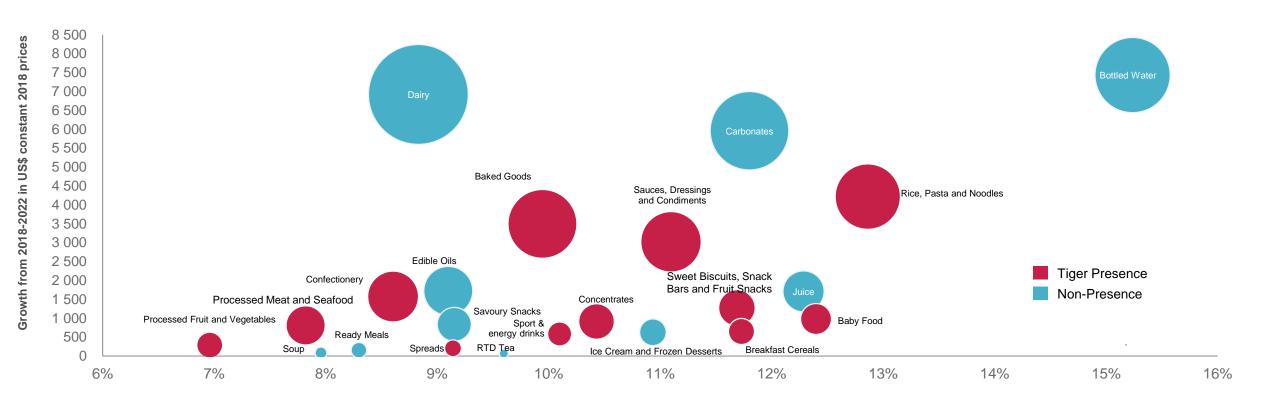


Well positioned in large, attractive categories



Fastest growing SSA categories (Total market size: \$84bn RSV)

Bubble size represents size of the market 2018



2018-2022 retail sales CAGR (%)

Source: Euromonitor data

Top 15 categories of packaged food & soft drinks by market size | All SSA countries | RSV – Retail Sales Value

Portfolio growth & strategy

Focus on the core to achieve full potential





Focus on the core

- Target consumer middle-income
- Core category food supported by relevant adjacencies
- Africa strategy approved builds on what we have & complements strategy in SA



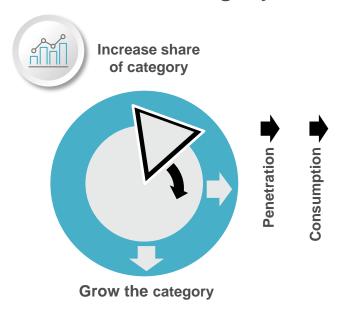
How to win

- Improve management of price, volume & margin, optimise pack sizes & formats, rationalise SKUs
- Enhance 'big idea' innovation
- Expand into new geographic & consumer segment adjacencies
- Raise marketing investment
- Reduce set of master & standalone brands,
 disproportionately investing behind power brands
- Fuel for growth via cost management

Strategic growth drivers

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Grow the category & increase share



Growth drivers	Penetration	Consumption
Availability & fair share • Modern trade • General trade	✓	
2 Price	✓	✓
3 Pack size / format	✓	✓
4 Unmet need states & trends	✓	✓
5 Brand trends	✓	✓

Adopt a hybrid model of Master and standalone brands

Master Brands

Singular, market-leading brands

Easily extended to other categories/segments/adjacencies

Stand-alone brand

Serves a specific consumer need

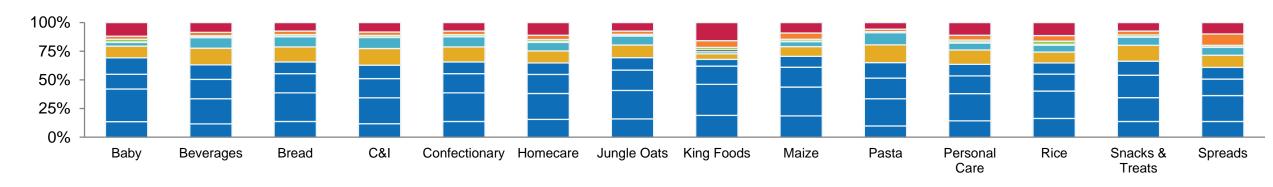
When focused, money spent is more impactful

Source: Global Advisors

Core consumer



Middle-income consumer accounts for 70% of Tiger's sales







Core represents a growing proportion of the South African market

Similar baskets

Greater brand loyalty

Similar shopping destinations

Similar use of media

Source: Company reports, Global Advisors



Consumer strategy

TIGER BRANDS

Focus on consumers



Focus on the consumer

- Maintaining the number 1 or 2 position in our categories
- Investing in marketing support and innovation to drive growth
- Continually evaluating new or adjacent category opportunities
- Keeping abreast of key consumer trends
- Continually striving to encourage healthier eating by our consumers
- In prevailing economic conditions, providing greater value for money through a portfolio strategy based on affordability
- o Growth in Africa driven by a focused strategy & excellent execution

Consumers in
South Africa spend
10% of their annual
total spend on
Tiger Products

Source: Basket Study Q1 2017

Supply chain transformation





Fuelling growth



Unlock cash



Dynamic supply chain

- Manufacturing optimisation
- Logistics & customer service
- Reducing supply chain waste

- Inventory reduction
- Creditor terms

- Procurement operations centre
- Customer service excellence
- Standardised, simplified processes

1. Higher gross margins

2. Unlock capacity to support growth

3. Implement a standardised organisational blueprint

Environmental sustainability focus areas





Site & facilities

To ensure that existing & future buildings will adhere to the principles of green building standards wherever possible



To be leaders of water stewardship through

- 1. Self-sufficiency
- 2. Water quality
- Promotion of water conservation



Energy, emissions & transportation

To limit dependency on non-renewable energy resources



Waste

To decrease the volume of organic and inorganic waste produced on site

To divert from landfill wherever possible



Procurement & products

To prioritise the usage of products which are environmentally & socially responsible

Environmental sustainability performance



	FY18	FY17
Measure	Intensity / ton	Intensity / ton
Energy (kWh)	132.61	128.19
Water (kl)	1.67	2.12
Packaging (tons)	0.28	0.31
Waste (tons)	0.02	0.005
Carbon emissions (CO ₂ e)	0.23	0.24
Production outputs (tons)	2 378 278	2 395 809



Sites & facilities

All production units to conduct ISO 14001 (2015 standard) audits & retain this certification



Water

Water reduction target for each unit in 2018 & 15% in total by 2021



Energy & emissions

Energy saving & CO₂ emission-reduction targets for each unit in 2018 & 15% in total by 2021



Waste

Waste to landfill down 24% by 2021 from 2018 level, with yearly targets



Packaging

2021 packaging waste reduced by 15% from 2018 baseline

Note: Waste impacted by VAMP product recall & incineration of products due to Listeria outbreak | Lower production volumes affect intensity measures.





Main objectives of strategic review

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Developing a strategy for sustainable profitable growth



Portfolio growth & strategy



Cost & investment strategy



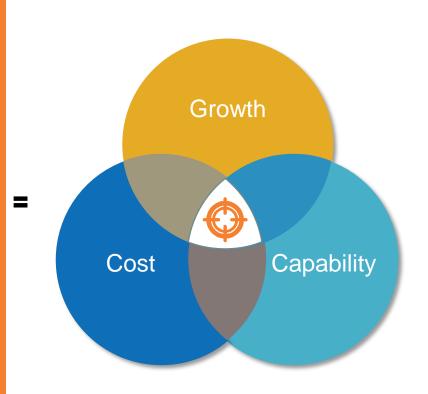
Operating model & organisational design

Rejuvenate domestic operations to profitable growth

International strategy accretive to domestic performance

Build a capable & cost conscious culture with the capacity to grow

Winning through a high performance culture



Our strategy is sound and remains relevant



Purpose: We nourish and nurture more lives everyday

Drive growth

 Clear strategies to win in each category, channel & customer



Be efficient

 Efficiency in all we do, cost effective & an advantaged integrated supply chain



Great people

- A great place to work
- Winning culture
- Agile
- Consumer-obsessed



Sustainable future

 Sustainable planet, communities and company

Focused execution

Progress in FY18



Purpose: We nourish and nurture more lives everyday



Drive growth

- Consumer insights, media & strategic pricing capabilities in place; innovation operating model resourced
- Improved availability & optimal pricing strategies in key categories
- Distorted marketing investment to key brands & focused working spend
- Innovation ahead of budget & tracking upward
- Improved customer relationships



Be efficient

- Integrated supply chain implemented
- Total continuous improvement savings of R707 million
- Good progress on shop-floor development
- First wave of shared services (HR + finance) implemented
- IT roadmap & capability in place;
 IT investment prioritised



Great people

- Safety
 - LTIFR at 0.27 from 0.30
- New operating model implemented
- Savings in line with budget
- New capabilities appointed
- Critical vacancies in management filled
- Group-wide talent review process conducted



Sustainable future

- Launched Centre for Food Safety
 - Partnership with Stellenbosch University
- Enterprise and Supplier Development (ESD) Office operational
- Community investment
 - 77 000 meals per day
 - 558 participants in workplace experience programme
 - 143 retained as employees

Focused execution

Progress on key growth drivers



Growth drivers	Key measure	Progress	
Availability and fair share	Market shareAvailabilityWeighted distribution	 Some wins but overall market shares challenged On shelf availability up 30bps to 97% Weighted distribution improved in flour, maize & bread 	
Price	 Price vs. competitors Price point / value and affordability	 Capability created & resourced Elasticity insights used to develop price ladders/points in key segments Challenges in "getting the price" due to competition 	
Pack / Size format	Pack formatPack sizesSKU rationalisation	 Pack formats & sizes in pipeline New packs in Benny, Jungle, Morvite Oros RTD launched successfully 	
Unmet need states & trends	 Robust innovation pipeline Innovation rate (10% of revenue by 2022) 	 Innovation 5.3% of revenue Structure & capability resourced Medium term pipeline developed 	
Brand strength	MI 4.5% of revenue by 2022Disproportionate investmentBrand equity	 MI up to 3% of revenue Brands characterised into Master & Standalone – migration plans underway Brand equity holding Optimised advertising spend 	

Challenges



Purpose: We nourish and nurture more lives everyday

Drive growth

- Managing volume, margin & market share
- Meaningful innovation
- Growth of private label
- Listeria crisis



Be efficient

Drive supply chain efficiency & unlock cash



Great people

- Embed operating model
- Enhance speed of execution
- Drive One Tiger culture



Sustainable future

- Employee safety & security
- Climate change
- Adequate pipeline of critical skills
- Increased regulation
- Policy on land expropriation
- BBBEE compliance

Focused execution

Priorities



Purpose: We nourish and nurture more lives everyday



- Availability & fair share
- Optimal pricing strategy
- Optimal pack sizes / format
- Meet consumer needs & trends
- Disproportionate investment in key brands
- Africa strategy approved



Be efficient

- Agile & dynamic supply chain
- Continuous improvement savings
- Significant IT investment
- Further improve group quality, safety & security standards
- Prudent & diligent approach to capex approvals



Great people

- Talent: embed standardized framework with targeted strategies
- Leadership: develop executive succession plan
- Great place to work: transformation, review rewards strategy



Sustainable future

- o BBBEE: level 4 by FY22
- Enterprise supplier development: increase procurement opportunities
- Socio-economic development: align with national priorities
- Sustainability: ethical sourcing & human rights policies approved; meet improvement targets for energy, water, waste, packaging

Focused execution

Measure of success



Key performance indicators	2022 target disclosed	FY18	FY17	FY16	Progress
Net sales (R billion)	Category growth +1-2%	28.5	31.3	30.6	
Gross margin (%)	+150-180bps	32.5	33.4	31.8	
Marketing investment (% of net sales)	+100-160bps	3.0	2.5	2.5	
Operating margin (before IFRS 2 changes) (%)	+100-160bps	11.7	14.8	13.7	
Return on average net assets (%)	>35%	26.6	35.3	30.4	

Partially met

Not met

Africa strategy

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Building on what we have

Purpose: We nourish and nurture more lives everyday



- Categories & brands
- Drive sustainable volume growth
- Invest in key brands
- Innovate to meet consumer needs



Be efficient

- Best partners in-country
- Agreed standards, processes & measures
- Optimise value chain
- Local manufacture or packaging



Great people

- Africa national graduate programme
- Sharpen & refocus customer capability
- Africa-based trade marketing team
- Consumer conscious





Focused execution

Strategic decisions in line with guidance





Oceana to be unbundled

- Tied to strategy
 - Review of associates
 - Fit with Tiger Brands core
- Approximate implementation date of April 2019
- Details of unbundling to be published shortly before implementation

Our 2019 business priorities



Drive 1 **GROWTH**

Clear strategies to win in each category, channel and customer



Efficiency in all we do, cost effective and an Advantaged **Integrated Supply** Chain

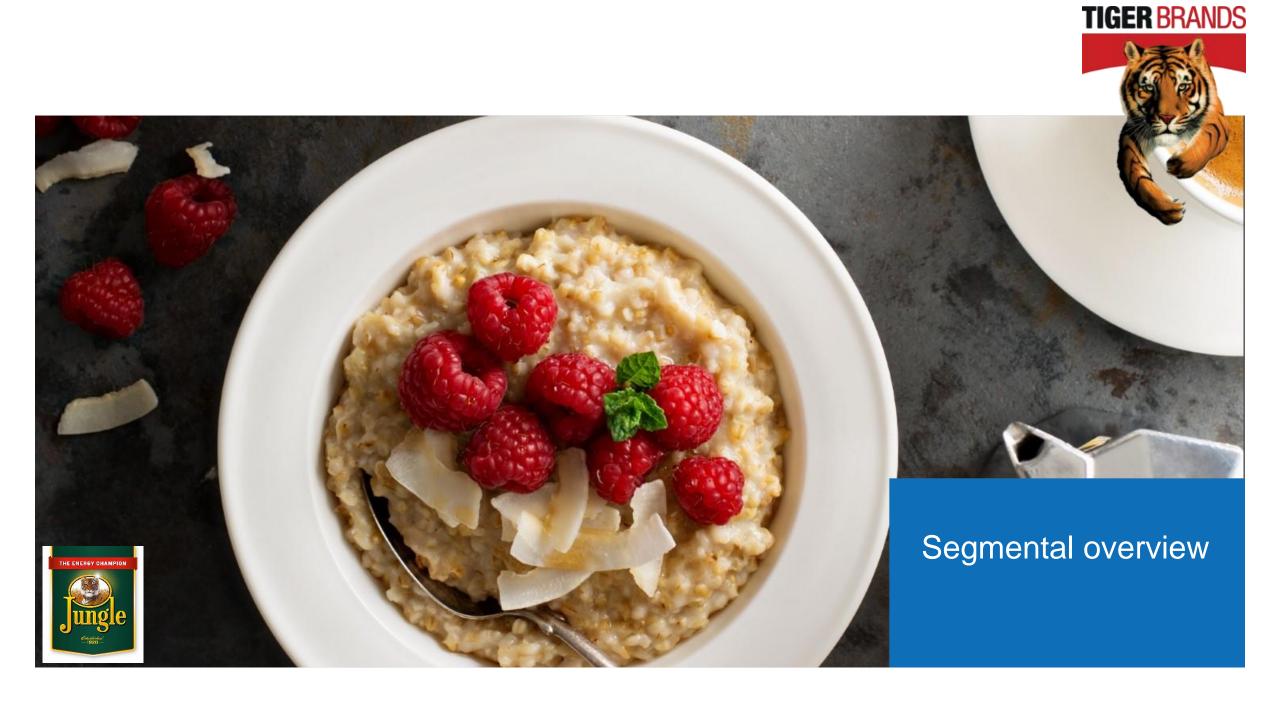
Great PEOPLE

A great place to work with distinctive capabilities and a winning mindset



Sustainable planet, community and company

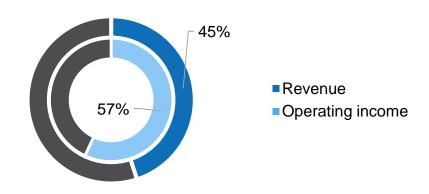
We nourish and nurture more lives everyday



Grains

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Revenue R12.8bn* | Operating income R1.9bn*



	Market	share			
Grains			29%		
Maize		12%			
Flour			31%		
Bread			33%		
Pasta			37	7 %	
Breakfast			37	7%	
Rice				43%	
0	%	20%	409	%	60%

Other grains
Pasta
Breakfast
Rice



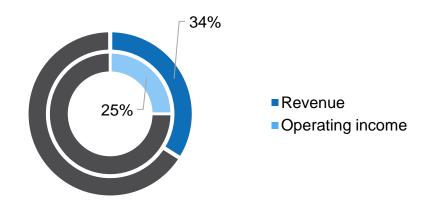
^{*} From continuing operations ** Includes breakfast & beverages | Market share: Nielsen volume share 12 month moving as at September 2018

SEGMENTAL OVERVIEW 31

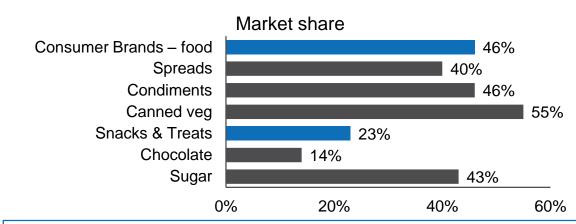
Consumer brands – food

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Revenue R9.7bn* | Operating income R828m*



Groceries	Snacks & treats	Beverages	Value Added Meat Products (VAMP)
Ingredients	Sugar	Concentrates	Ready-to-cook
Condiments	Chocolate	Sports drinks	Ready-to-eat
Spreads		Ready-to-drink	Canned
			Processed meat



# 1 brands	Only the best will do	CROSSE & BLACKWELL	Black Cat 4:
Maynards	OROS	Reacon;	M®HS.BALIS CHUTNEY
# 2 brand			

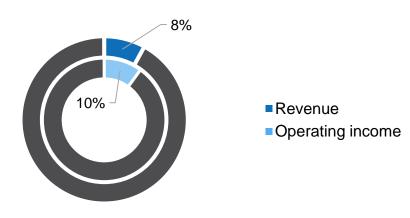
SEGMENTAL OVERVIEW 32



^{*} From continuing operations | Market share: Nielsen volume share 12 month moving as at September 2018

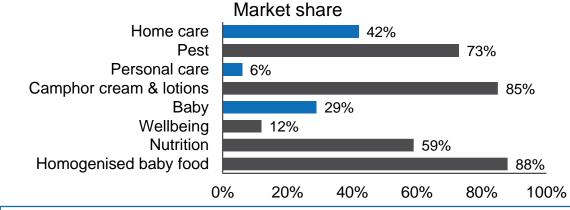
Home, Personal Care & Baby (HPCB)

Revenue R2.2bn* | Operating income R341m*



Home care	Personal care	Baby
Sanitary cleaners Insecticides	Camphor cream & lotions Hair care	Nutrition Baby wellbeing

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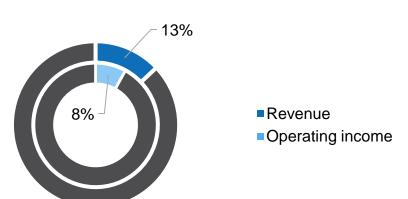


SEGMENTAL OVERVIEW 33

^{*} From continuing operations | Market share: Nielsen volume share 12 month moving as at September 2018

Exports & International

Revenue R3.8bn* | Operating income R270m*



Exports	International
Davita	Chococam
Jolly Jus	Deli
Benny	
Other Tiger Brands products	

^{*} From continuing operations

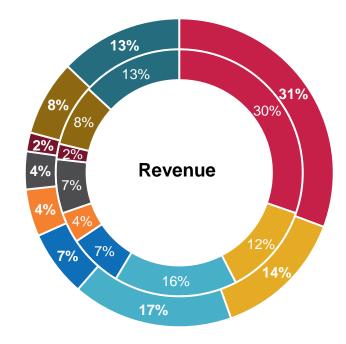


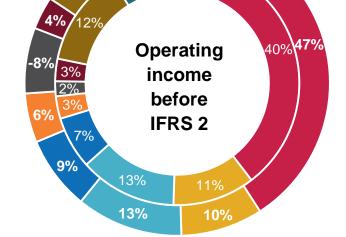


Contribution to revenue & operating income









9%

9%

- Milling and Baking
- Snacks & Treats
- Out of Home

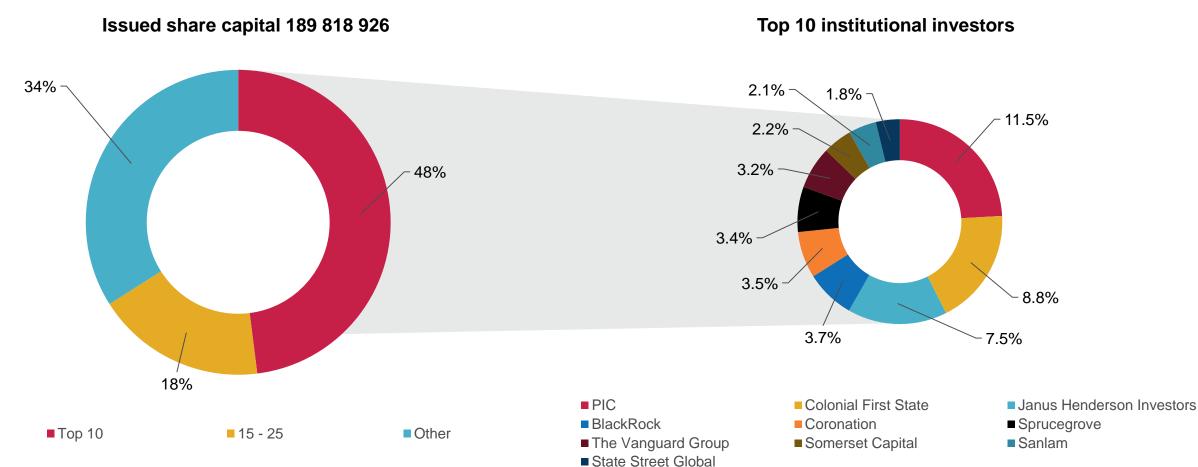
- Other Grains
- Beverages
- Home, Personal Care and Baby (HPCB)

- Groceries
- Value Added Meat Products
- Exports and International



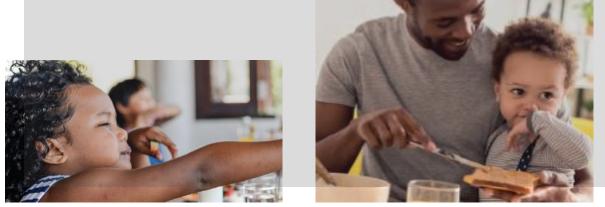
Top 10 shareholders as at December 2018













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